

PORODO



Porodo

PETMATE AUTOMATIC PET FEEDER

SKU: PDFD035VWH



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Product Overview

The Porodo Petmate Automatic Pet Feeder offers a convenient way to manage your pet's feeding schedule remotely. Equipped with Wi-Fi, a camera, and app control, it allows you to monitor and control feeding times from anywhere using the Smart Life app. The feeder includes an HD real-time camera that provides a live video feed, so you can interact with your pet while they eat. Additionally, its design ensures ease of maintenance, as it can be quickly disassembled for cleaning, helping to maintain a hygienic environment for your pet. With a 5L food tank and a 4L water tank, it offers ample capacity for your pet's needs, making feeding easier and more efficient.

Specifications

Material	ABS
Food Tank Capacity	5L
Water Tank Capacity	4L
Wi-Fi	5G/2.4G Wi-Fi
Camera	HD Camera
Power Supply Options	DC 5V Adapter, 3 Alkaline D Batteries
Suitable Pet Food	3-10mm Dry Kibble

Control Software	Smart Life App (iOS/Android)
Product Weight	2.8kg
Product Size	171 x 285 x 362mm
Model Number	PDFD035V

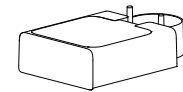
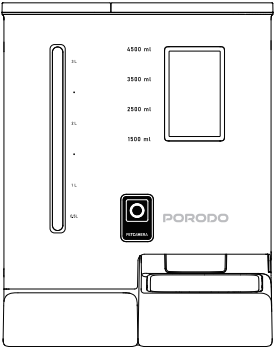
Safety Precautions

1. When using this product with children, please ensure adult supervision.
2. Do not use the product for pets that cannot reach the food bowl or have physical disabilities.
3. Do not immerse the base part in water, as it may damage the control panel and other electronic components.
4. Do not place foreign objects in the product to avoid equipment malfunctions or accidental ingestion by pets.
5. Do not place wet or spoiled pet food inside the product.
6. Do not attempt to disassemble or modify the product yourself.
7. If the product is malfunctioning or has damaged parts, please contact customer service or the dealer for repairs.
8. When not in use or before cleaning the product, make sure to unplug it.
9. If the power plug is damp, turn off the power at the socket and do not attempt to unplug the power plug.
10. Do not allow your pet to chew or swallow any of the accessories. For added safety, you may use a wire conduit (hard plastic protector) to safeguard the power cord.
11. This device operates within an ambient temperature range of 0°C to 40°C. Avoid placing the feeder under direct sunlight or in areas where the temperature does not match.

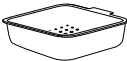
- 12. Use only one alkaline 1-size battery for the power supply. Do not use rechargeable batteries.
- 13. Regularly check the batteries and replace them if needed, especially when traveling or during extended periods of inactivity.
- 14. Avoid lifting the feeder by the lid, food bucket, or food bowl. Always use both hands to lift the unit while keeping it upright.
- 15. Use food that fits within a 3-10mm size range. Avoid jamming or clogging the food outlet with oversized food pieces.

Package Contents

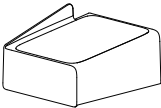
Main Unit



Water bowl tray



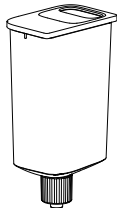
Water bowl



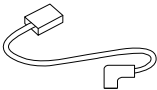
Food tray



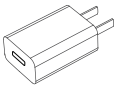
Food bowl



Water Purification Bucket



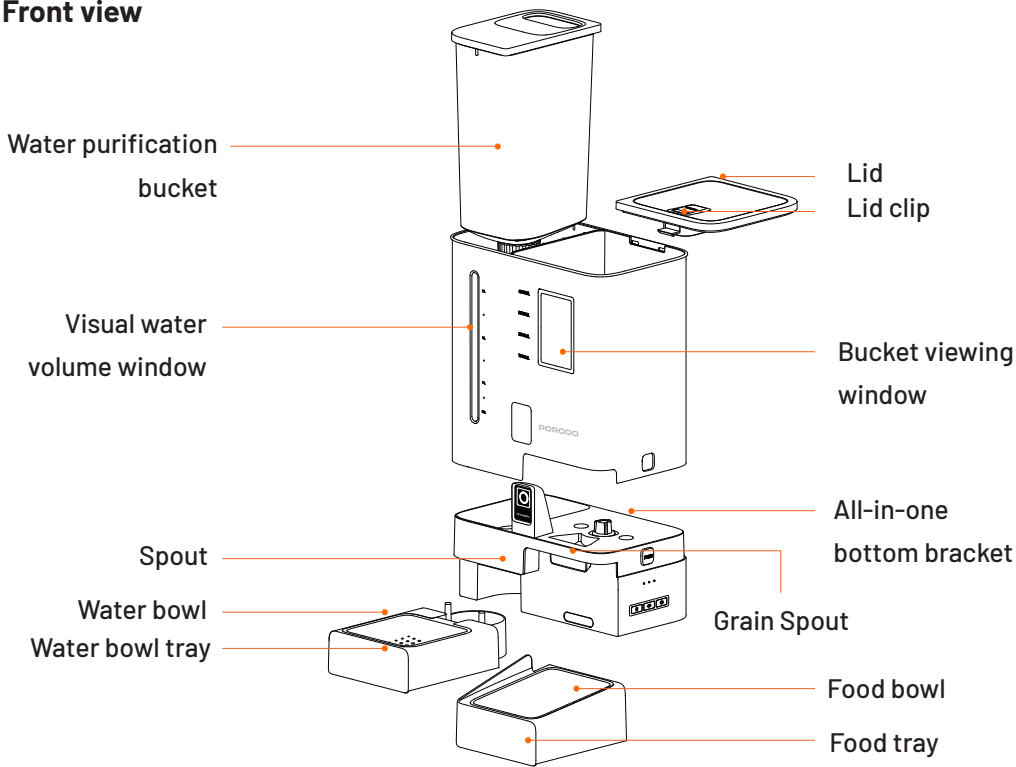
Power Cord



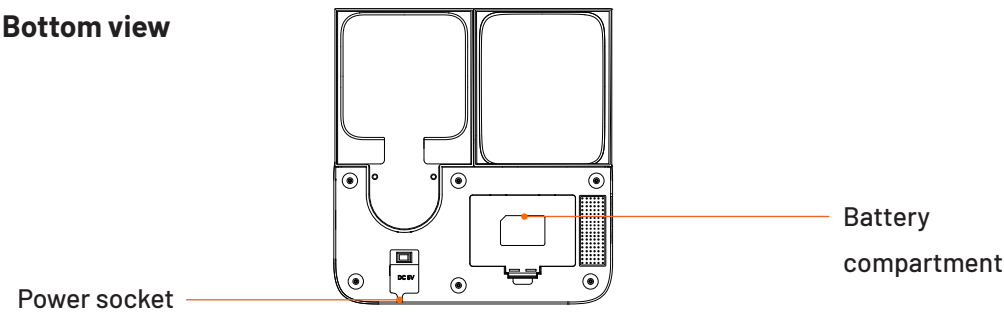
Power Adapter

Schematic View

Front view



Bottom view



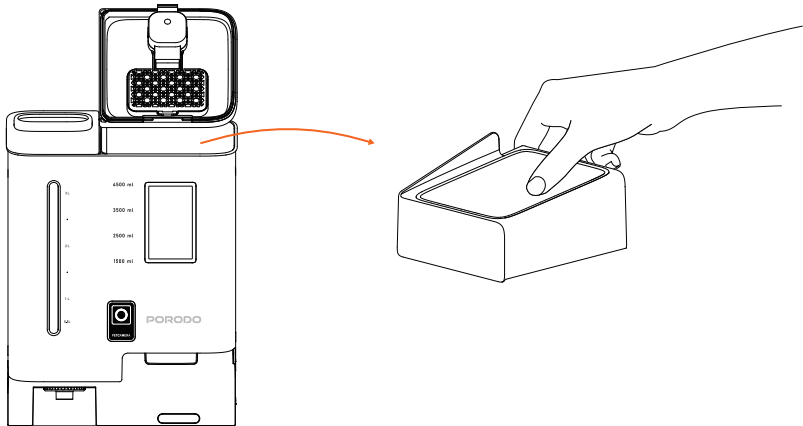
LED Indicator

Light Indicator Color	Indicator Signal	Device Status
White	Flashing	Network connection in progress
	Bright	Network Connection Successful
Red	Fast flashing	Software update Issue
	Slow flashing	Motor blocked / Grain Outlet blocked
	Bright	Battery low

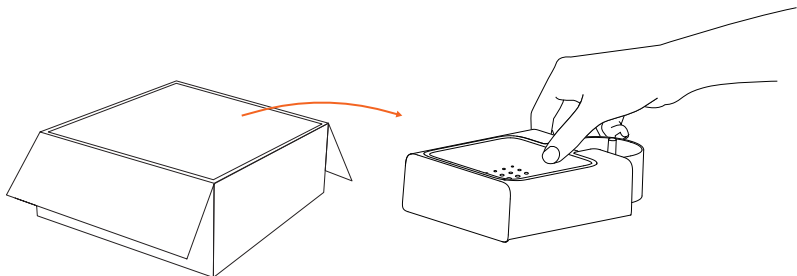
Note: When the device malfunctions (low battery, motor blocked, grain outlet blocked) App will push abnormal reminder.

Installation Guide

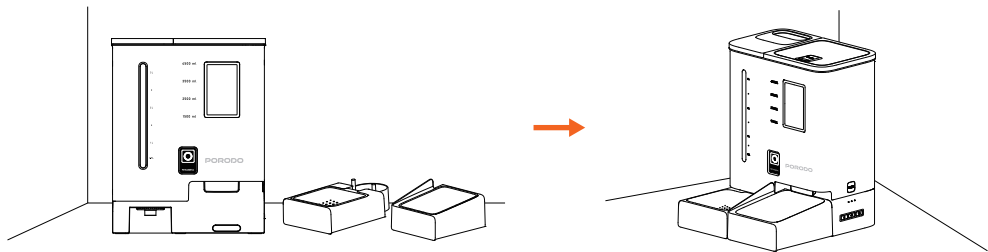
1. Take out the food tray (with bowl) from the grain bin.



2. Take out the water bowl tray (including a bowl with water holes) from the color box.



3. Place the base of the feeder on a horizontal plane, then take out the water bowl and food tray in turn and attach them to the base.

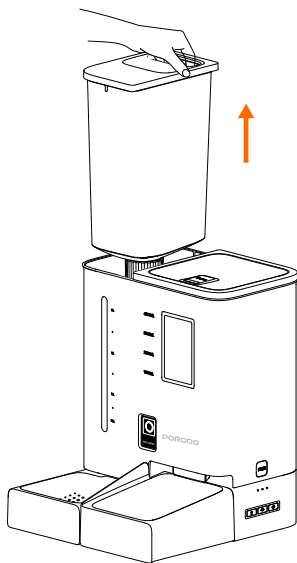


Maintenance

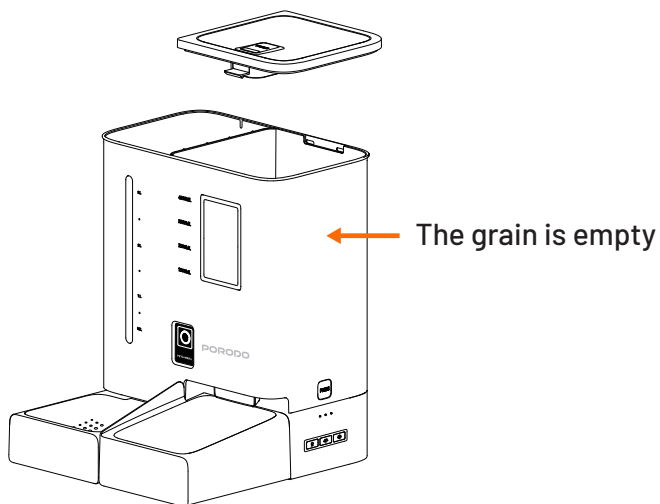
1. For your pet's health, it is recommended to clean the feeder regularly.
2. Clean the product when there is scale in the water tank, when the food bucket gets dirty, or when there is loose food in the food chute. The top cover of the food container, food bucket, water bucket, and food bowl can be easily disassembled and rinsed with water.
3. The electronic main board at the bottom is non-removable; please wipe it off with a cloth or wet paper towel.
4. Do not place the product in the dishwasher, as it will be permanently damaged.

Cleaning Instruction

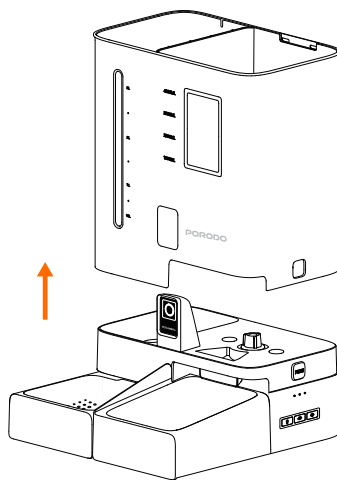
1. Lift out the water purification bucket.



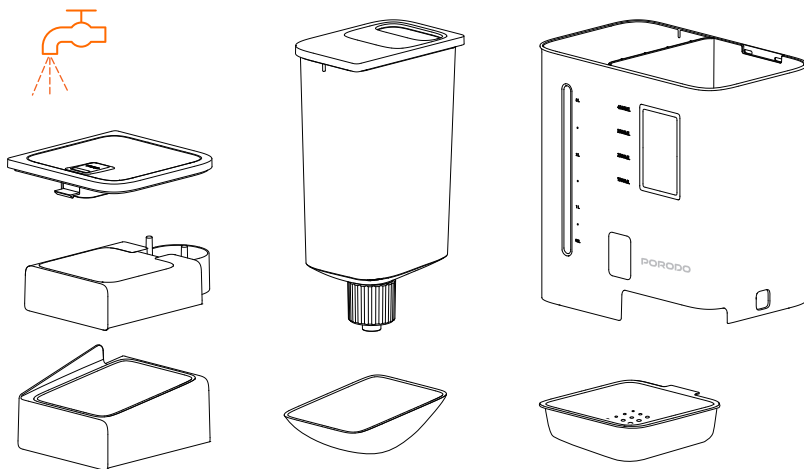
2. Open the lid and empty the grain bucket.



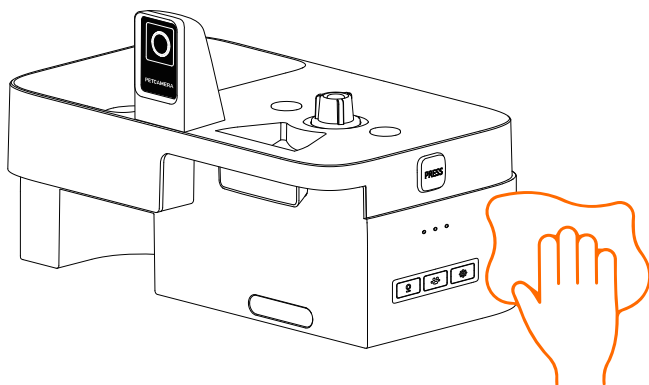
3. Lift up the all-in-one machine. The bottom bracket does not move.



4. Rinse the separated components in clean water or with food grade detergent and let them be dried by air.



5. The base of the all-in-one machine can be wiped with a damp towel. Do not rinse with water.

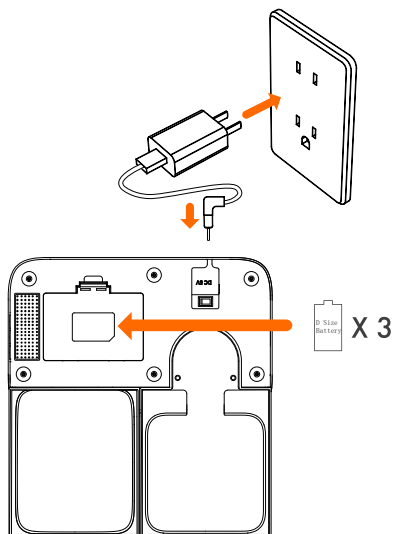


Powering the Device

1. Plug the 5V/1A power adapter into a wall outlet and connect it to the unit.
2. Open the battery compartment at the bottom of the device and install 3 AA alkaline batteries (optional) to prevent a power outage.
3. The LED indicator will light up, signaling that the feeder is powered on.

Notes:

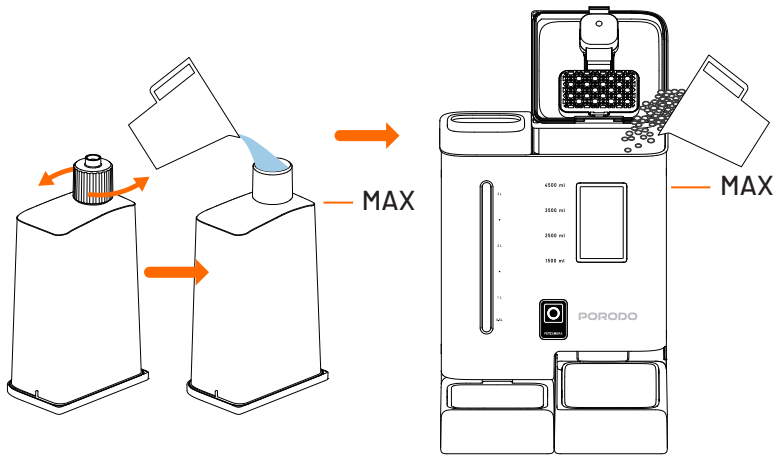
- a. Batteries must be purchased separately.
- b. Ensure all parts are clean and completely dry before powering on.



Adding Water and Pet Food

1. Unscrew the spout lid, add clean water to the left bucket, and dry pet food to fill the food bucket.
2. Stabilize the tank, then close the food bucket lid.
3. Depending on the number of pets, monitor the water level window at regular intervals and ensure you add a sufficient amount of clean water.

NOTE: Do not use canned, wet, or damp pet food.



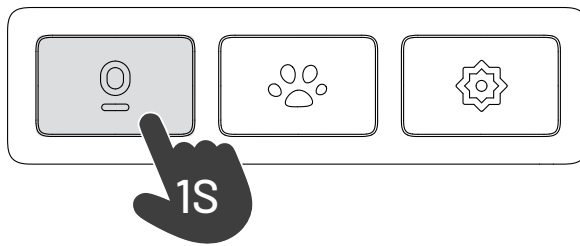
Buttons

1. Recording Functions

- a. Press and hold the recording button for 1 second to start recording (you'll hear a "di" sound). Release to stop recording.
- b. Recordings can be up to 10 seconds long, and you can change the recording each time by repeating the process.

c. Notes:

If a recording has already been made, press the button briefly to play it.
After feeding, play the recording to remind your pet to eat.



2. Lock/Unlock Function

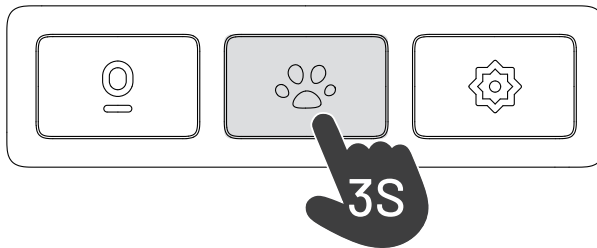
a. If there's no operation for 30 seconds, the key will lock automatically. To unlock, press and hold the key for 3 seconds until you hear two "di" sounds.

b. In the unlocked state, you can press the key to restore factory settings.

c. Notes:

When the key is locked, it cannot be operated. It must be unlocked to function normally.

The locked state does not affect the operation of the app.

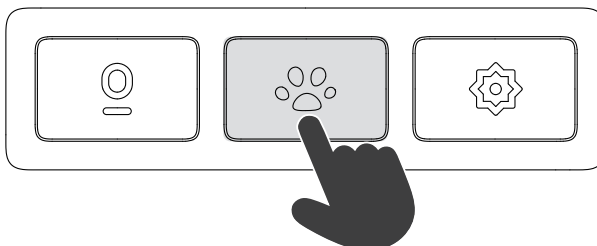


3. Feeding

Manual Feeding: Press the button briefly to dispense one portion of food. If a recording is set, it will play once after the food is dispensed.

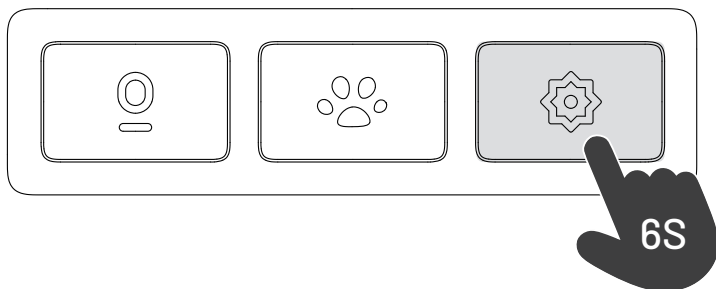
Notes:

The feeding schedule will not be affected by manual feeding.



4. Reset

Press and hold the button for 6 seconds until a "drop" sound is heard. This will reset the device, restoring the factory settings and clearing network information, feeding plans, and recording data.



Error Alarm

Before feeding, the feeder will check for any grain blockage. If a blockage is detected, the feeder will not operate (including manual and scheduled feeding) to prevent worsening the issue. Feeding will only resume once the blockage is cleared, and the equipment can operate normally.

Configuring the App



1. Scan the QR code below to download the exclusive app, then register and log in.

NOTE: After scanning the code to download the app and register, ensure that the indicator light on the device is blinking and the device is in the network distribution stage. If the indicator light is not flashing, long-press the key for 3 seconds to unlock the device, then long-press for 6 seconds to reset the device. After resetting, reconnect it to the network.

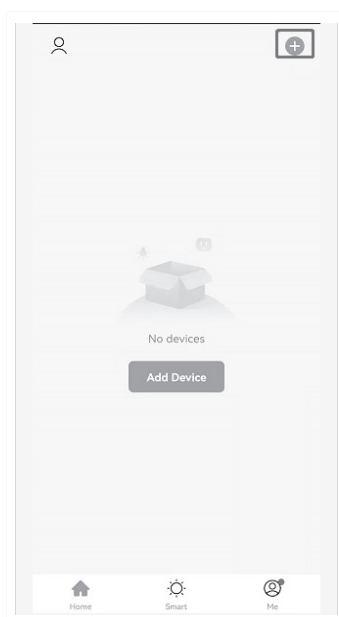


Notes:

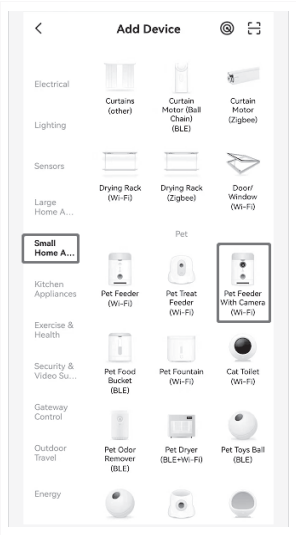
① After scanning the code to download the App and register, please make sure that the indicator light of the device is blinking and it is in the stage of network distribution;

② If the indicator light is not flashing, you need to long press  3S to unlock the device, and then long press  6S to reset the device, and then reconnect to the network.

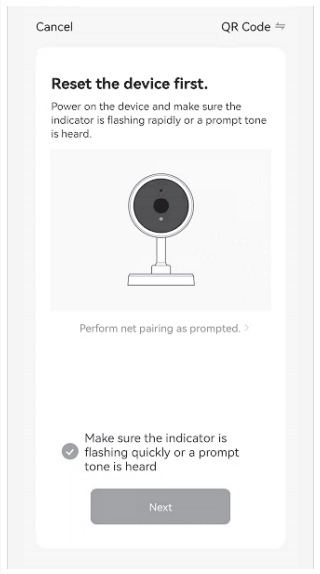
2. Enter the home page of the app and click Add devices.



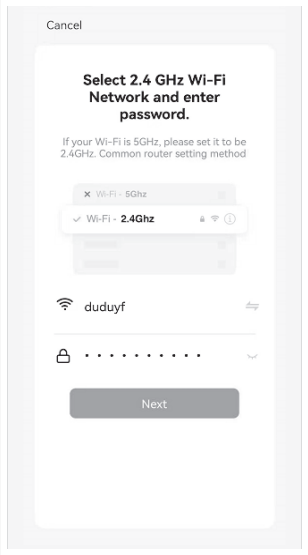
3. First, turn on your phone's Bluetooth and allow permissions, then enter the interface and wait for the automatic discovery of the device, and select "Add".



4. Enter the Wi-Fi password (The password cannot contain Chinese letters and special symbols).



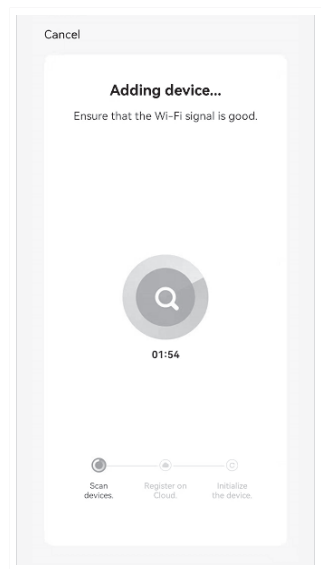
5. Wait for the device to connect to the network.



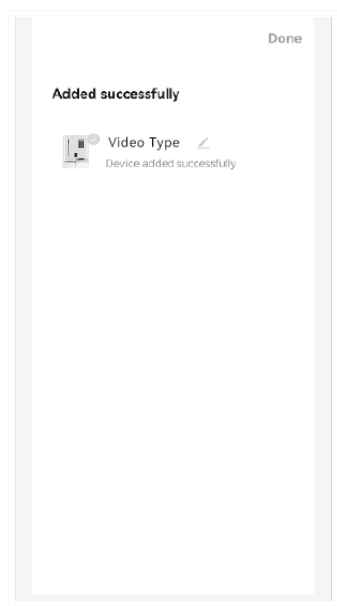
6. Add the device and click finish.



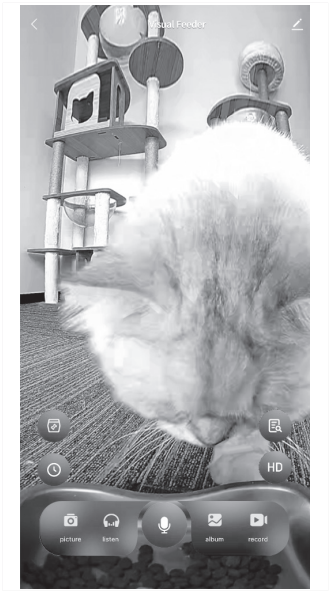
7. Enter the home page, where you can click on the video and view the video content.



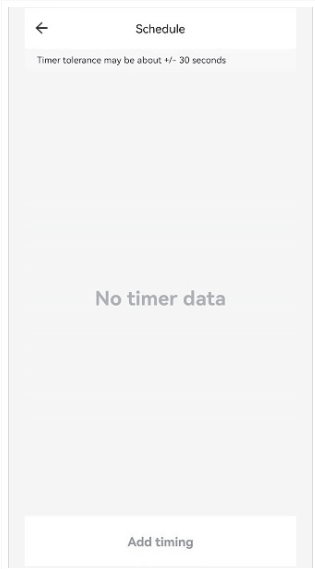
8. View your video content in real time and high-definition quality.



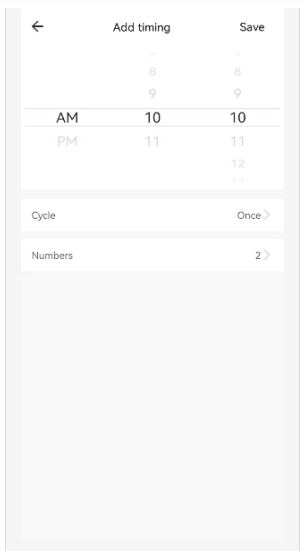
9. Click on the upper-right corner of the video interface settings to customize video features.



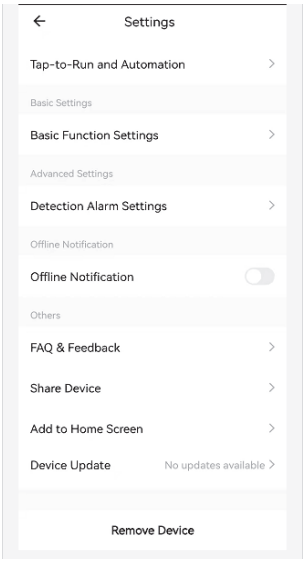
10. Click "feeding program" on the home page to add timed feeding.



11. You can customize the time setting and the number of copies from Monday to Sunday. Save your changes in the end.




12. Enter the setting option where you can trigger the child lock, ambient light, indicator light, and view other basic functions.



Troubleshooting

1.

Q: I press all the buttons and get no response

A: The buttons are automatically locked after 30 seconds of inactivity. To unlock, press and hold the feeding key () for 3 seconds.

2.

Q: The app video cannot be displayed properly

A: Ensure that the device is located in an area with a strong network connection.

3.

Q: The app can't connect to the feeder

A: Check if your Wi-Fi name and password are in Chinese or longer than 12 digits. Also, ensure your Wi-Fi type is 2.4GHz. Restart your phone, close non-system software that starts automatically, turn on Bluetooth and location services, and try reconnecting.

4.

Q: The feeder won't dispense food or doesn't dispense food

A: Check if there is too much grain in the food bowl, which may block the grain channel. Clean the grain channel and food outlet. If the device is using battery power, ensure the battery is not dead, leaking, or damaged.

5.

Q: Feeder display offline

A: Check if the feeder is more than 10 meters from your router (effective distance is 10 meters). Avoid placing obstacles between the feeder and router, as Wi-Fi signals can drop sharply, leading to unstable connections.

6.

Q: No response to powering on

A: Ensure the power plug is correctly inserted. If the device still does not power on, please contact your dealer or customer service.

Disposal

This product must not be disposed of as unsorted household waste. It is important to separate such waste for proper treatment and recycling, in compliance with local waste management regulations.

Warranty

Products that you buy directly from our **Porodo** website or shop come with a 24-month warranty.

When you buy **Porodo** products from any of our approved sellers, you only get a 12-month warranty. If you want to extend this warranty, go to our website at **<https://www.porodo.net/warranty>** and fill out the form with your information. Don't forget to upload a picture of the product too. After we've checked and accepted your request, we'll send you an email to confirm that your product's warranty has been extended.

For more info, please check:
<https://www.porodo.net/warranty>

Contact Us

If you have any questions about this Privacy Policy, please contact us at:

info@porodo.net

Website: **<https://www.porodo.net/>**

Service Support: **support@porodo.net**

Instagram: **porodo**