

# PORODO



## Porodo

### CYBER DOCK WIRELESS CHARGER

SKU: PDMRCTWCGY

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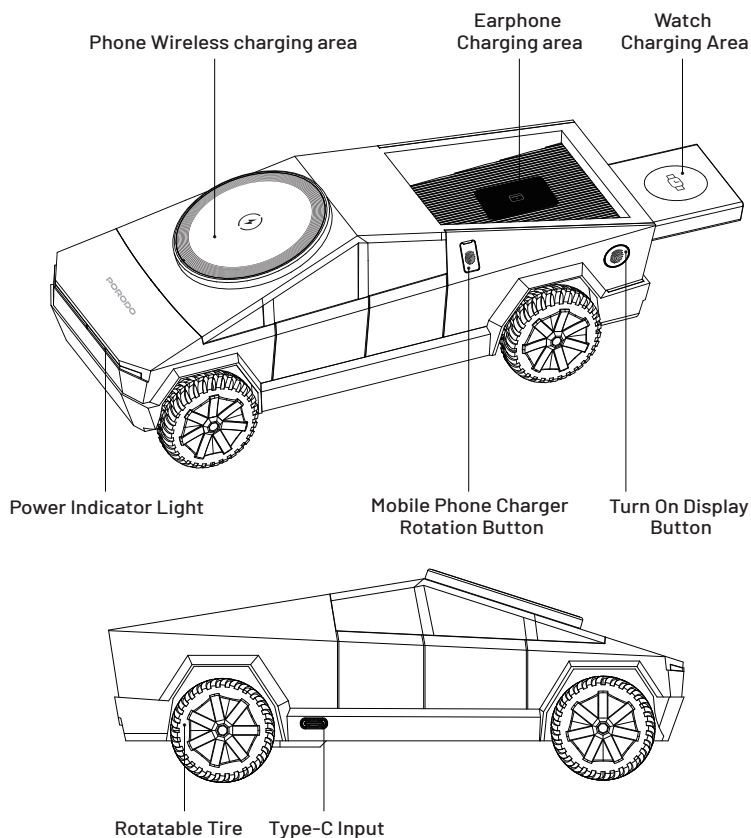
## Product Overview

The Porodo Cyber Dock Wireless Charger offers a versatile and efficient charging solution for multiple devices. Designed with a rotating stand and telescopic watch holder, it provides ultimate convenience by charging your smartphone, earbuds, and smartwatch simultaneously with its triple-device charging feature. Featuring a 15W output, it delivers fast charging, ensuring your devices are powered up quickly. Built-in safety features protect your devices from overheating, overcharging, and short-circuiting, offering peace of mind. Its sleek, futuristic design enhances any space while keeping your devices organized and accessible. This universal stand is compatible with a variety of devices, making it the ideal all-in-one charging solution for your home or office.

## Specifications

Input	9V/3A
Phone Charging Output	5W, 7.5W, 10W, 15W
Earbuds Charging Output -	5W
Watch Charging Output	2.5W
Material	ABS+PC
Charging Interface	USB-C
Operating Frequency	300-350kHz
Product Weight	362g
Product Size	75 x 98 × 205mm
Model Number	PDMRCTWC

## Schematic View



## Buttons and Indicator Functions



**1. Mobile Phone Charger Rotation Button:** Touch this button to rotate the phone charging area counterclockwise by 90 degrees. Press it again to rotate the area clockwise by 90 degrees and return to the original position.



**2. Show Button:** Touch this button to slowly extend the watch charging stand. Press it again to slowly retract and hide the stand.

**3.** When plugged into the power supply, the light turns on and off after one minute. During charging, the light remains on and then turns off after one minute.

## Troubleshooting

### 1. Phone Not Charging

**Issue:** The phone is not aligned with the sensing area, or the receiving coil is not installed correctly.

**Solution:** Ensure that the phone is properly aligned with the charging area, and check if the receiving coil is securely installed.

### 2. Charger is Hot

**Issue:** The phone or the charging components are overheating.

**Solution:** It is normal for the receiving coil or transmitter board to become warm during wireless charging. This is not a malfunction.

### 3. Intermittent Charging

**Issue:** Charging stops and starts frequently.

**Solution:**

**a.** Ensure the adapter provides enough current and stable voltage. Use a QC3.0 fast-charging adapter if needed.

**b.** Check if the charging position is optimal. If the electromagnetic induction is weak, adjust the phone's position on the charger.

### 4. Charging is Slow

**Issue:** Charging is taking longer than expected.

**Solution:**

**a.** The phone or external receiving coil may allow different sizes of wireless charging currents.

**b.** High standby power consumption may be affecting the charging speed. Reduce the standby functions of the phone during charging.

## Precautions

**1.** Do not pull the power cord forcefully to prevent damage or detachment.

**2.** Do not disassemble or expose the product to fire or water, to prevent short circuits and leakage.

**3.** Do not use the product in environments with extreme heat, humidity, or corrosive conditions, as this may cause damage to the circuit.

4. Ensure that children do not play with the product to avoid accidents.
5. When using fast charging, ensure that a qualified QC3.0 charging power adapter and fast charging cable are used. Using unqualified equipment may cause charging instability.
6. Do not place metal debris or magnetic cards on the charging board, as this may damage or cause abnormal behavior in the charger.
7. If the receiving coil or transmitting board overheats during use and stops charging, remove the charging product, allow it to cool down, and then resume charging.

## Compatible Devices

### 1. Smartphones

Compatible with:

iPhone 16, iPhone 16 Pro, iPhone 16 Pro Max, iPhone 16 Plus  
iPhone 15, iPhone 15 Pro, iPhone 15 Pro Max, iPhone 15 Plus  
iPhone 14, iPhone 14 Pro, iPhone 14 Pro Max, iPhone 14 Plus  
iPhone 13, iPhone 13 Pro, iPhone 13 Pro Max, iPhone 13 mini  
iPhone 12, iPhone 12 Pro, iPhone 12 Pro Max, iPhone 12 mini  
iPhone SE (2nd Generation)

**Note:** Magnetic charging for cell phones is only applicable to iPhone 16/15/14/13/12 series.

### 2. Smart Watches

Compatible with:

a. Apple Watch Ultra / Ultra2 / SE / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 Series

b. Galaxy Watch 2 (40mm), Galaxy Watch 3 (45mm), Galaxy Watch 4 (46/44/41/40mm), Galaxy Watch 5 (44mm), Galaxy Watch 6 (44/40mm), Galaxy Watch 6 Classic (47mm), Galaxy Watch 7 Ultra (47mm), Galaxy Watch FE (40mm), Galaxy Watch Active (40mm)

**Note:** Apple Watch and Galaxy Watch may have compatibility differences in certain systems. In some environments, they may not be compatible, but in others, they can work together. For detailed compatibility, please consult customer support.

### 3. Earbuds

Compatible with:

**a.** AirPods 2 (with wireless case), AirPods Pro, AirPods Pro 2, AirPods 3, AirPods 4 (can work with A3059, A2968, A2700, A2566, A2190, A1938 AirPods case)

**b.** Samsung Galaxy Buds, Buds+, Buds Pro, Buds Live, Soundcore Liberty Air 2, Air 2 Pro, 2 Pro

**Note:** Does not support AirPods charging case: A3058, A2897, A1602.

**Note:** Adapt to all devices that support wireless charging.

(All TWS earphones with wireless charging)

## Disposal

This product must not be disposed of as unsorted household waste. It is important to separate such waste for proper treatment and recycling, in compliance with local waste management regulations.



## **Warranty**

Products that you buy directly from our **Porodo** website or shop come with a 24-month warranty.

When you buy **Porodo** products from any of our approved sellers, you only get a 12-month warranty. If you want to extend this warranty, go to our website at **<https://www.porodo.net/warranty>** and fill out the form with your information. Don't forget to upload a picture of the product too. After we've checked and accepted your request, we'll send you an email to confirm that your product's warranty has been extended.

For more info, please check:  
**<https://www.porodo.net/warranty>**

## **Contact Us**

If you have any questions about this Privacy Policy, please contact us at:

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