PORODO

Porodo Kids
10.1" Kids Android Tablet
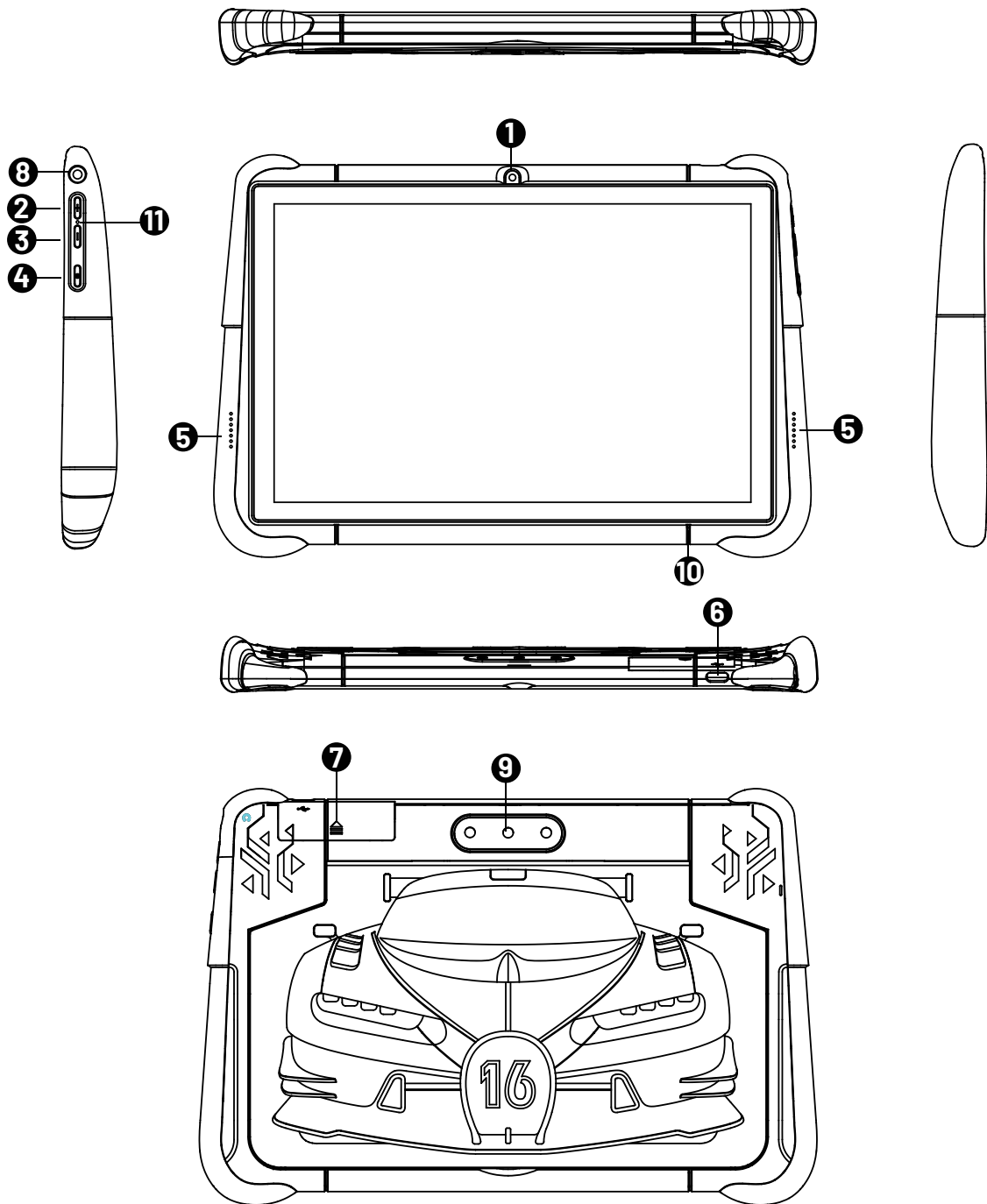
SKU: PD-TFHD11

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Before using the product, please carefully read this User Manual to guarantee correct usage and keep it secure for future reference.

Schematic View

1. Front Camera

2. Increase Volume Button (+)

3. Decrease Volume Button (−)

4. Power Switch

5. Speaker

6. Type-C Port

7. SIM Card and Micro SD Card Reader

8. Audio Jack

9. Rear Camera

10. Microphone

11. Reset Button

Power On / Off

Power On: In the shutdown state, press and hold the Power button.

Power Off: In the power-on state, press and hold the Power button for 3 seconds. From the pop-up device options, select "Power off" to shut down the device.

Sleep Mode

1. Under normal operation, short press the Power button to put the device into standby. The screen will turn off.

2. Press the Power button again to resume normal mode.

3. You can set the device to automatically enter sleep mode after a specified period of inactivity.

Power Reset

If the device operates slowly during normal use, perform a shutdown and power on again to reset the operating system.

Screen Timeout

1. If the device remains unused for the set time and is not activated via the button, the screen will automatically turn off.

2. In any state, short press the Power button to activate the screen. Then, slide the lock upwards to the green spot to access the upper interface.

3. To disable the screen timeout function, set the [Screen Timeout] option under the [Display] menu to "Never".

Using the Micro SD Card

When the unit is connected to a computer, two disks will appear. The first is the built-in memory disk of the unit, and the second is the disk for the Micro SD card.

A. Inserting a Micro SD: Position the Micro SD card face up (side with text) and gently press the card into the socket of the device. This will enable you to access and play content stored on the Micro SD card.

B. Ejecting a Micro SD: Lightly press the Micro SD card, and it will eject partially, allowing you to remove it safely.

C. Caution:

1. Always perform the inserting and unmounting operations when the power is off to prevent loss or damage to the files within the unit.

2. If no card is inserted, the device will be unable to perform read and write operations on the Micro SD card.

Battery Information

1. This unit uses a high-capacity polymer battery.

2. The duration of battery power depends on the volume, type of files played, and battery operation.

3. Settings such as "user-defined power-off time" or "display setup" can be adjusted to conserve battery life.

Charging Guide

1. This unit can be recharged via the USB port or by using a DC charger.

2. To charge with the DC charger, plug the charger into a wall outlet, then connect the charging interface to the device's USB port.

Warnings

a. A new battery may be completely empty and not charged when you receive the device.

b. If the device is not in use for an extended period, it is recommended to charge it fully every 2 to 3 months during storage.

c. Use a compatible branded charger and adapter. The power adapter is a critical component in maintaining the proper functioning of the portable player and ensuring user safety. using inappropriate accessories, particularly substandard power adapters results in malfunctions in the portable player.

d. Using a low-quality power adapter can significantly shorten the lifespan of the portable player. Voltage instability can interfere with the player's normal operation, potentially causing permanent damage to its performance and reliability.

e. A substandard power adapter can also degrade sound quality and cause the

device to shut down unexpectedly. In extreme cases, it may lead to combustion or explosion, posing serious safety risks to users.

Return to Main Interface

In any interface, touch the icon to return to the upper interface or menu.
In any interface, touch the icon to access the main interface.

Usage Precautions

1. Avoid using the device in exceptionally cold, hot, dusty, damp, or dry environments.

2. Do not drop the device during use.

3. Charge the battery when:

3.1 The battery icon shows an empty symbol.

3.2 The system automatically shuts down, and the power turns off soon after switching the device back on.

3.3 There is no response when any key is pressed.

4. Do not disconnect the power abruptly when the device is formatting or in the process of uploading or downloading data, as this may cause errors.

5. When using the unit as a mobile disk, always follow proper file management procedures to avoid file loss. The company is not responsible for any data loss due to improper operation.

6. Do not disassemble the device. For any issues, please contact the dealer.

7. Due to the enclosure material, the device should only be connected to a USB interface of version 2.0 or higher. Do not connect it to a power USB port.

8. The adapter should be installed near the equipment and easily accessible. It is recommended to keep the device at least 25mm away from any body part. Environmental Conditions:

9. Do not use the device in extremely high or low temperatures, and avoid exposing it to direct sunlight or excessive moisture.

10. The maximum operating ambient temperature for the device is 40°C.

11. Battery Safety:

Caution: Risk of explosion if the battery is replaced with an incorrect type.

Dispose of used batteries according to the instructions provided.

Settings Menu

To access the System Settings folder, select the "Settings" option from the main menu. Click directly to enter the settings interface.

1. Wi-Fi: Turn the wireless connection on or off.

2. Data Usage: Display the data usage statistics.

3. Sound Settings:

3.1 Volumes: Adjust the notification, media, and alarm clock volumes.

3.2 Default Notification: Click to access the notification settings menu.

3.3 Touch Sounds: Enable or disable sounds when pressing the touch screen.

4. Display Settings:

4.1 Brightness: Adjust the screen brightness.

4.2 Wallpaper: Choose a wallpaper from available options.

4.3 Sleep: Set the screen saver or standby time.

Note: Wi-Fi will be deactivated during standby to save battery.

5. Font Size: Adjust the font size according to preference.

6. Storage: View the available memory and storage on the device.

7. Battery: View battery status and usage information.

8. Apps: Manage installed applications.

9. Accounts and Sync: Manage information and synchronization settings for your user accounts.

10. Location Services: Activate or deactivate location services.

11. Security:

11.1 Screen Lock: Set the screen lock method: Slide, Pattern, PIN, or Password.

11.2 Make Passwords Visible: If checked, you will see the characters typed in the password box.

12. Language & Input: Set language, region, and input method.

13. Backup and Reset: Backup and restore device settings and data.

14. Date & Time: Set the date, time, time zone, and time display format.

15. Accessibility: Options for screen rotation, text magnification, password

spelling, and more.

16. Developer Options: Settings and options for Android™ developers.

17. About Device: View the device software version and other details.

Connect to the Computer

1. Connect the device to the PC's USB port using a USB cable. A notification "USB already connected" will appear.

2. Tap the "USB already connected" notification, select "Open USB storage devices," and you can manage the files on your device's memory.

Factory Data Reset

If the device experiences issues or third-party software causes abnormal behavior, you can restore it to default settings: Go to Settings > Privacy, select Factory Data Reset, and confirm.

Warning: This will erase all data and restore the device to its original factory state.

Troubleshooting

Question 1: What is the APK file? What is the connection between the APK file and Android PMP?

A: APK stands for Android Package Kit, which is the file format used to distribute and install apps on Android devices. When an APK file is downloaded and installed, it allows the application to run on the Android system of the device.

Question 2: How do I get the APK application?

A: APK files can be downloaded and installed in two ways:

1. You can download the APK file on your computer and transfer it to the device.

2. You can also download and install applications directly from the Google Play Store on the device.

Question 3: Why is the Wi-Fi connection breaking?

A: If the screen time option is set, the Wi-Fi function will automatically turn off after a period of inactivity to save battery when the device goes into standby

mode. When you reactivate the device, it may take about 5 seconds for the Wi-Fi to automatically reconnect.

Question 4: Why do some downloaded APK programs not work properly?

A: Some APK applications may not be compatible with the device's hardware and software requirements. If the APK is not tested for compatibility, it may not function correctly and could potentially cause issues or damage to the device.

Question 5: Why doesn't the device show the charging state?

A: If the battery is extremely low, the device may not display the charging state immediately. You will need to use a DC charger and charge the device for at least 30 minutes before the charging status becomes visible.

Question 6: Why doesn't the gravity sensor work?

A: This device is equipped with a gravity sensor that allows the screen to rotate. However, not all applications support the gravity induction function. In cases where such apps are activated, the device will not perform the screen switching.

Question 7: Device can't boot.

1. Check the battery level.

2. Reconnect the AC adapter to ensure the device is receiving power.

3. If charging doesn't resolve the issue, please contact customer service for further assistance.

Question 8: No sound is emitted from the headset.

1. Check the volume to make sure it is not set to 0.

2. Ensure the headphones are properly connected to the device.

Question 9: Abnormal operation during charging.

1. Confirm that the charger used is compatible with the device's charging requirements.

2. If charging through USB, avoid connecting the device to the USB port of a computer, as it may not provide sufficient power for proper charging.

Question 10: Why can't some downloaded videos be played?

This device supports various video formats, but due to the diversity of video file formats on the internet, some may not be compatible. If a video file cannot be played, it is recommended to use a PC and video conversion software to convert the file to a supported format.

Specifications

Battery Capacity	4000mAh
Input	5V/1.5A
Charging Port	Type-C
OS	Android 11
RAM	2GB
Storage	64GB
Screen Size	10.1"
Screen Resolution	800 x 1280
Camera	2MP Front, 2MP Rear
WiFi	2.4GHz
Bluetooth	V4.2

Disposal

This product must not be disposed of as unsorted household waste. It is important to separate such waste for proper treatment and recycling, in compliance with local waste management regulations.

Warranty

Products that you buy directly from our **Porodo** website or shop come with a 24-month warranty.

When you buy **Porodo** products from any of our approved sellers, you only get a 12-month warranty. If you want to extend this warranty, go to our website at **porodo.net/warranty** and fill out the form with your information. Don't forget to upload a picture of the product too. After we've checked and accepted your request, we'll send you an email to confirm that your product's warranty has been extended.

For more info, please check:
porodo.net/warranty

Contact Us

If you have any questions about this Privacy Policy, please contact us at:
info@porodo.net
Website: **porodo.net**
Service Support: **support@porodo.net**
Instagram: **porodo**