



**Green Lion**  
**STEAM MATE X**  
**Garment Steamer**

SKU: GNGS1500WBLK

Model No: BX199

## Table of Contents

Product Overview	2
Important Safety Instructions	2
Before First Use	4
Instructions for Use	4
[A] Filling the Water Tank	4
[B] Using the Appliance	4
Troubleshooting	5
Specifications	6
Disposal	7
Warranty	7
Contact Us	7

## Product Overview

1. Power Indicator
2. Steam Head
3. Steam Button
4. Water Tank Locker
5. Removable Water Tank
6. Power Cord
7. Base
8. Handle



## Important Safety Instructions

When using your appliance, always follow basic safety precautions, including the following:

Read all instructions thoroughly before using this product.

- The manufacturer accepts no responsibility for any commercial or inappropriate use, or failure to comply with the instructions.

1. The voltage of your electrical installation must match the appliance's voltage. Connecting to the wrong voltage may cause irreversible damage to the appliance.
2. Use the appliance only for its intended purpose.
3. To reduce the risk of contact with hot water emitting from steam vents, check the appliance before each use by holding it away from your body and operating the steam button.
4. Never pull the cord to disconnect the appliance from the electrical outlet; instead, grasp the plug and pull to disconnect.
5. Do not allow the cord to touch hot surfaces. Let the appliance cool completely before storing it. Loop the cord loosely around the appliance when putting it away.
6. Always disconnect the appliance from the electrical outlet when filling it with water, emptying it, or when it is not in use.

7. Do not operate the appliance if the cord is damaged, or if the appliance has been dropped or damaged.
8. To avoid the risk of electric shock, do not disassemble or attempt to repair the appliance. Take it to the nearest approved service center for examination and repair. Incorrect reassembly or repair could result in fire, electric shock, or injury.
9. Close supervision is necessary when the appliance is used by or near children.
10. Do not leave the appliance unattended while plugged in or when it is still hot. Burns may occur from touching hot metal or plastic parts, hot water, or steam.
11. Use caution when emptying a steam appliance, as there may still be hot water in the reservoir.
12. To protect against the risk of electric shock, do not immerse the appliance in water or any other liquids.
13. Do not direct steam at people, animals, or clothing while they are being worn.
14. Do not place the appliance, while plugged in and operating, in a closed, unsupervised space such as a closet.
15. This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given proper supervision or instruction concerning the use of the appliance by a person responsible for their safety. Children should be supervised to ensure they do not play with the appliance.
16. The appliance must be placed on a stable surface. When placing the appliance on its base, ensure the surface is stable.
17. Do not use the appliance if it has been dropped, if there are visible signs of damage, or if it is leaking.
18. Check the electrical power cord for signs of wear or damage prior to use. If the power cord is damaged, it must be replaced at an approved service center to avoid any danger.

## Before First Use

When you first use the appliance, some smoke or a harmless odor may be produced, or there may be a small discharge of particles. This will not affect the appliance's performance and will disappear quickly.

## Instructions for Use

### [A] Filling the Water Tank

1. Your appliance is designed to use tap water. If your water is very hard, mix 50% tap water with 50% bottled demineralized water.
2. Never use water containing additives (such as starch, perfume, aromatic substances, softeners, etc.)
3. Never Use condensation liquid (e.g., water from tumble dryers, refrigerators, air conditioning units, or rainwater).

**Note:** This type of water contains organic waste materials or minerals that can concentrate under heat, causing spitting, brown discoloration, or premature aging of your appliance.

### [B] Using the Appliance



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1. Fill the water tank with a maximum of 300 ml of untreated tap water.
2. Rotate the water tank to lock it in place, following the direction indicated by the tank pattern.
3. The brush opens the fabric weaves for improved steam penetration. Before removing or attaching the steam brush, unplug the appliance and allow it to cool down for one hour.

## Troubleshooting

Problem	Possible Cause	Solution
There is no steam.	The appliance is not plugged in.	Check that your appliance is correctly plugged in.
	The water level is too low.	Unplug your appliance and refill the water tank.
	The steam pump has not been primed.	Press the steam trigger continuously for a few seconds to begin steaming.
	You are using the appliance for the first time.	Press the steam trigger continuously for a few seconds to begin steaming.
	The water tank is not fully in place.	Ensure that the stopper is securely closed and that the water tank snaps into place.
	The temperature has not been reached.	Wait approximately 30 seconds before use.
The appliance does not heat.	It is not plugged in.	Plug in your appliance.
Water is leaking.	The water tank is not fully in place, or the stopper is not closed properly.	Ensure that the stopper is securely closed and that the water tank snaps into place.
Steam cannot be stopped.	The steam trigger is in the locked position.	Unlock the steam trigger.
The appliance does not produce abnormal sounds.	The water tank is not fully in place, or the stopper is not closed properly.	Ensure that the stopper is securely closed and that the water tank snaps into place.
	There is no water in the water tank.	Refill the water in the water tank.

## Specifications

Model	BX199
Material	PP + Stainless Steel
Rated Power	1500W
Rated Voltage	220-240V
Rated Frequency	50-60Hz
Water Tank Capacity	300 ml
Temperature	150 to 230°F
Steam Output	20 to 25g/min
Fast Heating Time	15 sec
Continuous Steam Time	15 mins
Power Cord	UK Plug 1.7 m
Product Weight	770 g
Product Dimensions	118×138×270 mm



## Disposal

This product must not be disposed of as unsorted household waste. It is important to separate such waste for proper treatment and recycling, in compliance with local waste management regulations.

## Warranty

Products that you buy directly from our **Green Lion** website or shop come with a 24-month warranty.

When you buy **Green Lion** products from any of our approved sellers, you only get a 12-month warranty. If you want to extend this warranty, go to our website at <https://www.greenlion.net/warranty> and fill out the form with your information. Don't forget to upload a picture of the product too. After we've checked and accepted your request, we'll send you an email to confirm that your product's warranty has been extended.

For more info, please check:  
<https://www.greenlion.net/warranty>

## Contact Us

If you have any questions about this Privacy Policy, please contact us at:

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