

**PORODO**  
LIFESTYLE



**Porodo Lifestyle**  
**ZenComfort Neck Pillow**

SKU: PD-LFST121-KH

# **Table of Contents**

Precautions	2
Product Protection	2
Product Cleaning Precautions	3
Suggestions	3
Specifications	3
Product Overview	4
Instructions for Use	4
Charging the Product	5
Battery Disassembly	6
Troubleshooting	7
FCC Statement	8
Disposal	9
Warranty	10
Contact Us	10

## **Precautions**

Please read the instructions carefully and avoid using this product for extended periods to prevent muscle pain caused by excessive massage.

- 1.** Do not wear a necklace while using the product.
- 2.** Avoid using the device while lying flat or half-lying, and refrain from using it on your legs.
- 3.** Adjust the strength and massage duration according to your experience to avoid damage caused by excessive force or prolonged use.
- 4.** If the temperature becomes too high, the automatic stop protection will be activated.
- 5.** This product is not recommended for individuals with abnormal heart conditions or cervical nerve issues.
- 6.** Do not use the product if you have severe cervical spondylosis.
- 7.** Individuals with abnormal or curved cervical vertebrae due to accidents or diseases should avoid using the product.
- 8.** The device has a heated surface; individuals who are not sensitive to heat must use caution when operating it.
- 9.** Individuals who cannot communicate their needs should avoid using this product.
- 10.** Use the device only for massage purposes as outlined in the instructions; using it for other purposes may result in accidents or malfunctions.
- 11.** Do not disassemble, repair, or modify this product without authorization, as doing so may cause malfunctions or electrical shock hazards.

## **Product Protection**

- 1.** Always use the provided charging cable and standard adapter to charge the product.
- 2.** Keep the product away from water, fire, and corrosive environments to prevent damage.
- 3.** The product will automatically shut down after 10 minutes of operation. It should be stored in a well-ventilated and dry place after use.

## Product Cleaning Precautions

To clean the surface of the product, use a cloth lightly dampened with water or 75 %alcohol. Do not rinse the product directly with water.

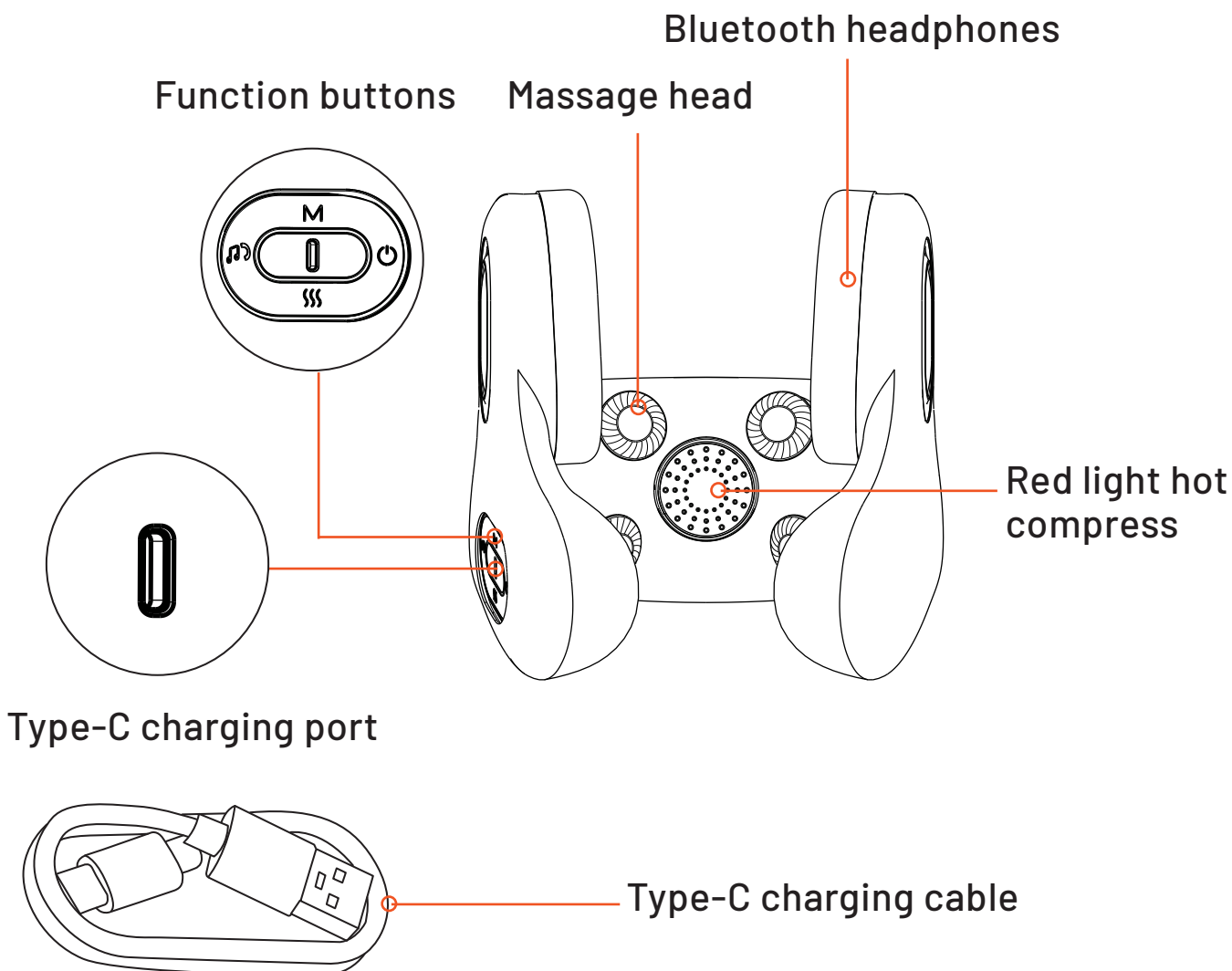
## Suggestions

1. Ensure that the buttons on the device are functioning properly before use.
2. If using the product for the first time or if the battery has been fully depleted due to extended storage, please follow the instructions in the manual to properly charge the device and ensure it operates as intended.
3. When disposing of this product, please adhere to the relevant environmental protection regulations in your area, as improper disposal may contribute to environmental pollution.

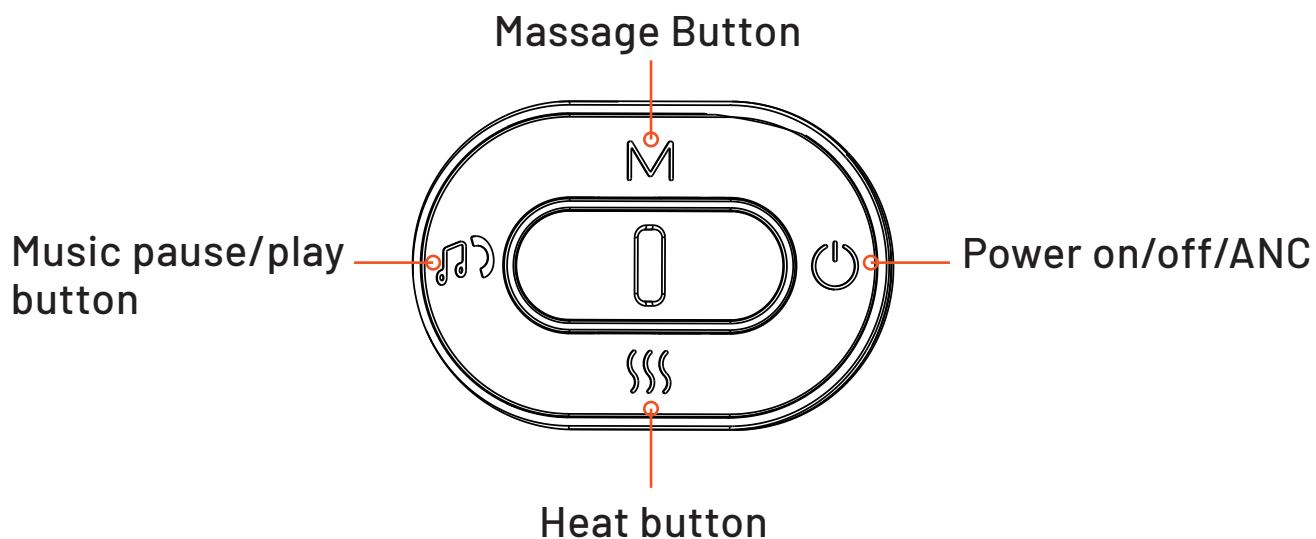
## Specifications

Rated Power	5W
Working Time	4H
Charging Time	3H
Battery Capacity	1500mAh
Input	5V/2A
Charging Port	Type-C
Product Size	19.9×20.5×21cm
Model Number	LFS121

## Product Overview



## Instructions for Use




By default, vibration massage is activated, low-level heating is on, and noise reduction is disabled. When the vibration massage is turned on, the background sound of the massage is also played.

### 1. Power Button:

Long press (  ) to turn the device on/off.


Short press (  ) to turn on/off noise reduction.

### 2. Massage Button:


Short press (  ) to toggle between active mode, relax mode, massage off, or soothing mode in a cycle.

Press (  ) and hold to turn off the massage.

### 3. Hot Compress Button:

Short press (  ) to switch between medium level heating, high-level heating, or heating off in a cycle.

### 4. Pause/Play Button:

Short press (  ) when Bluetooth is connected: This pauses or plays the music. If an incoming call is received, short press to answer, and short press again to end the call.

If Bluetooth is not connected, this button pauses or plays the background music.

Long press (  ) to switch to the next music track.

### 5. Indicator Lights:

**Full Power:** Green light is on.

**Low Power:** Red light is on.

**Charging:** Red light flashes, Green light is solid when fully charged.

**Bluetooth:** After turning the device on, if Bluetooth is not connected, the blue light flashes and the blue light turns off once connected.

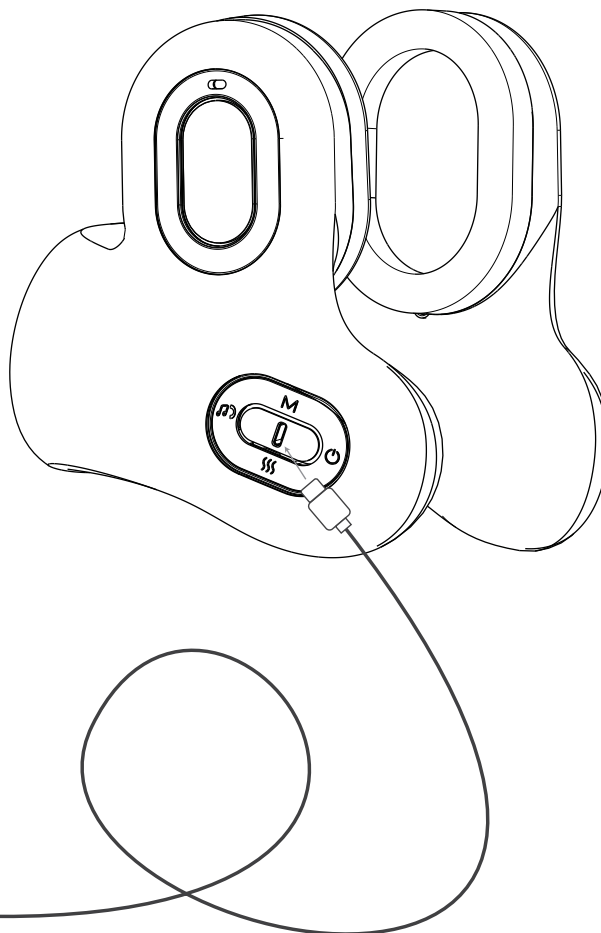
## Charging the Product

**Full Power:** The green light is on.

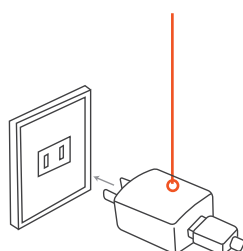
**Low Power:** The red light is on.

**Low Battery:** The red light flashes five times, then turns off.

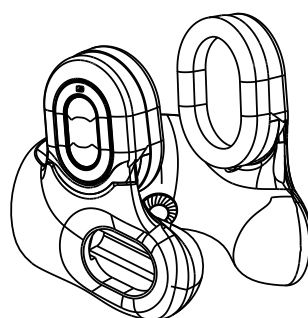
**Charging:** The red light flashes, and the green light stays on when fully charged.



Note: Use an adapter that complies with the standard (5V = 1A / 5V = 2A).  
The adapter is not included, so please bring your own.



## Battery Disassembly



1. Remove the jacket.
2. Remove the motherboard box cover.
3. Remove the battery terminal.
4. Remove the button box.
5. Remove the battery.

**Important Notice:** The main unit (including the lithium battery) and accessories should be disposed of after reaching the end of their service life. Please do not discard them improperly, as electronic waste may harm the environment. Before disposal, the battery must be removed from the device, and the product must be powered off. The battery should be disposed of safely according to local regulations.

## Troubleshooting

To clean the surface of the product, use a cloth lightly dampened with water or 75 %alcohol. Do not rinse the product directly with water.

Situation	Possible Causes/Solutions
Unable to activate massager	Please check if the battery is low. Ensure that the massage switch button is pressed.
Ensure that the massage switch button is pressed.	Verify that the TYPE-C charging cable is properly connected to the charging port of the device.
Cannot charge or no charging light is displayed The massager suddenly stops while working	Ensure that the product is powered on. Confirm that the 10-minute time limit set by the automatic timer has passed. If the issue persists, do not continue using the product and contact the company’s repair service.

## Danger

1. The battery used in this product is a special rechargeable battery that cannot be used in other products.
2. Do not charge the removed rechargeable battery.
3. Avoid exposing the battery to excessive heat.
4. Do not pierce, impact, or disassemble the battery.
5. Do not directly contact the positive and negative poles of the battery with metal.
6. Do not store it with necklaces, hairpins, etc. Do not charge, use, or place it in high-temperature environments, such as near a stove or under direct sunlight. The above situations may cause heating, rupture, or fire.

## Warning

1. Keep the rechargeable battery away from children and infants to prevent accidental swallowing. If swallowed, seek immediate medical attention.
2. In the event of battery fluid leakage, do not touch the fluid with bare hands. If the fluid enters the eyes, there is a risk of blindness; rinse the eyes immediately with clean water and seek medical attention.
3. If the battery fluid spills on clothing or body, it may cause skin inflammation or injury. Rinse with clean water and seek medical advice if discomfort continues.
4. The product should only be disassembled when it is no longer in use. Failure to comply may cause injury, electric shock, or other hazards.

## FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. The device must not cause harmful interference.
2. The device must accept any interference received, including interference that may cause undesired operation.

**Important Note:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirements.

This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.

## **Disposal**

This product must not be disposed of as unsorted household waste.

It is important to separate such waste for proper treatment and recycling, in compliance with local waste management regulations.



## **Warranty**

Products that you buy directly from our **Porodo** website or shop come with a 24-month warranty.

When you buy **Porodo** products from any of our approved sellers, you only get a 12-month warranty. If you want to extend this warranty, go to our website at **[porodo.net/warranty](https://porodo.net/warranty)** and fill out the form with your information. Don't forget to upload a picture of the product too. After we've checked and accepted your request, we'll send you an email to confirm that your product's warranty has been extended.

For more info, please check:  
**[porodo.net/warranty](https://porodo.net/warranty)**

## **Contact Us**

If you have any questions about this Privacy Policy, please contact us at:  
**[info@porodo.net](mailto:info@porodo.net)**

Website: **[porodo.net](https://porodo.net)**

Service Support: **[support@porodo.net](mailto:support@porodo.net)**

Instagram: **[porodo](https://www.instagram.com/porodo)**