

**PORODO**



**Porodo**  
**Shiatsu Neck Massager**

SKU: PD-5DKSNM-YL

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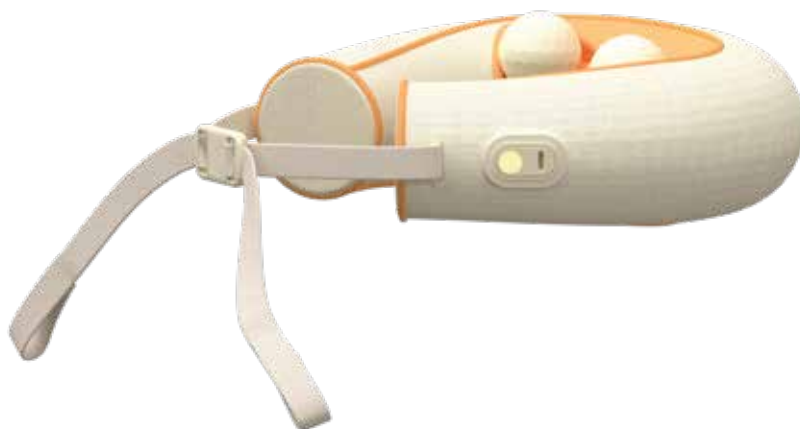
Before using the product, please carefully read this User Manual to guarantee correct usage and keep it secure for future reference.

## Features

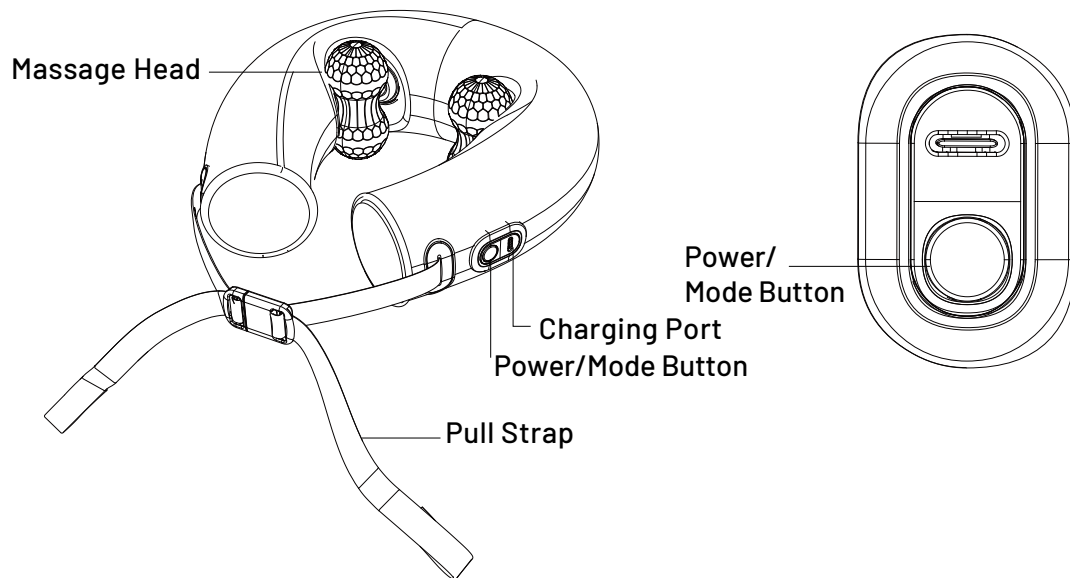
- 1. Hot Compress:** The neck massager features a hot compress setting that enhances relaxation and soothes muscle tension with warmth.
- 2. Deep Relaxation:** This mode employs advanced massage techniques to deeply relax the muscles and alleviate stress.
- 3. Skin-Friendly Materials:** Constructed from materials that are gentle on your skin, ensuring comfort during every use.
- 4. Massage Modes:** Offers multiple massage settings, allowing you to customize the intensity and style of your massage according to your needs.
- 5. Secure Adjustable Strap:** Equipped with an adjustable strap that securely fits a range of neck sizes, ensuring the massager stays in place.
- 6. 3H Working Time:** Provides up to three hours of continuous use on a single charge, ideal for extended relaxation sessions.

## Storage and Transportation

- 1. Ambient Temperature:** Suitable for  $-20^{\circ}\text{C}$  to  $+40^{\circ}\text{C}$ .
- 2. Atmospheric Pressure:** Ranges from 50 kPa to 106 kPa.
- 3. Relative Humidity:** Should not exceed %93.
- 4. Storage:** Store in a well-ventilated area, protected from strong sunlight and corrosive gases. If stored for more than three months, the product should be inspected and recharged.
- 5. Transportation:** The product includes basic anti-vibration features and is suitable for air, railway, road, and sea transport. Protect from rain, splashing, inversion, and collision.



## Schematic View



## Specifications

Battery Capacity	1800mAh
Recharge Time	4 hours
Session Timing	15 Minutes
Working Time	220 Minutes
Charging Port	Type-C
Rated Input Voltage	5V
Rated Input Power	6.5W
Material	Suede
Net Weight	840g
Product Dimension	275×250×90mm

## Package Contents

1. Neck Massager
2. Type-C Charging Cable

## Attention

1. Use as needed; continuous operation should not exceed 30 minutes. It is recommended to allow a proper interval between sessions.
2. Excessive use may lead to physical discomfort and skin injury.
3. When using the device for the first time, observe how your body and skin react, and consider shortening the usage duration if necessary.
4. After a massage, you may notice redness and a sensation of warmth in the area; this is normal and should subside naturally after some time.

## Charging

1. When the indicator light turns red, the battery is low. Please charge the device promptly.
2. Use the provided Type-C charging cable for charging.
3. During charging, the red light will flash. Once fully charged, the blue light will flash.

**Note:** The device cannot be used while charging.

## Instructions for Use

### A. Powering On/Off

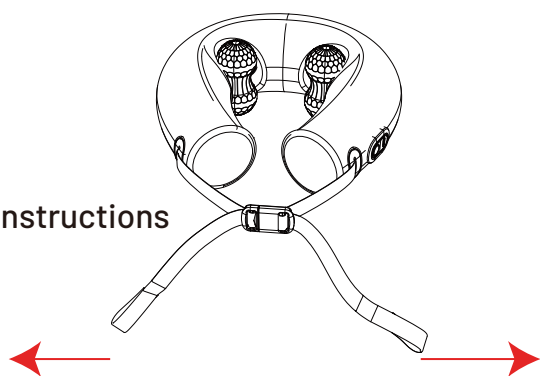
1. Power On: Press and hold the power button for three seconds. The blue indicator light will turn on, activating Mode 1 (massage and heating).
2. Switch Modes: Press the power button once to switch to Mode 2 (massage only). The green indicator light will turn on. Press again to alternate between the two modes.
3. Power Off: Press and hold the power button for three seconds. The indicator light will turn off, indicating the device is powered down.

**Note:** After turning on, the device runs for 15 minutes before automatically shutting off. To continue using it, press the power button again.

### B. Battery Indicator

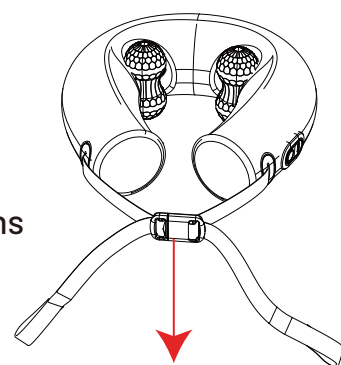
1. Low Battery: When the battery is low, the power button will flash red.
2. Charging: During charging, the red light will flash. When fully charged, the blue light will flash.

### Tightening Instructions



Grasp each strap firmly with both hands and pull in opposite directions.

### Loosening Instructions



Hold the buckle with one hand and slide it forward.

## Safety Precautions

- 1. Before Use:** Carefully review the operation manual.
- 2. Operating Conditions:** Avoid using this product in hot, flammable, damp environments, or near sources of electromagnetic radiation.
- 3. Usage Duration:** Operate as needed but do not exceed 30 minutes continuously. Ensure adequate intervals between sessions to prevent muscle pain and discomfort. Monitor your body's response, particularly during initial use.
- 4. After Use:** Experiencing redness or warmth in the massage area is typical and will diminish over time. Cease use and consult a healthcare provider if discomfort occurs.
- 5. Motor Protection:** To prevent motor overheating, avoid running the device continuously for extended periods.
- 6. Disassembly:** Do not disassemble, repair, or alter this product without authorized permission.
- 7. Water Resistance:** This product is not waterproof. Ensure it is kept dry at all times.
- 8. Intended Use:** This product is designed for household health care and is not intended for diagnostic, therapeutic, or commercial applications. Exercise caution if you have allergies to any of its materials.
- 9. Children and Pets:** Keep this product out of the reach of children and pets. Children between the ages of 8 and 12 should use it only under adult supervision. Remove any nearby objects that might interfere with the product before use.
- 10. Power Off and Storage:** Always turn the product off and unplug it when not in use. Store the device in a dry, well-ventilated area, shielded from direct sunlight. Individuals with heart conditions or those who are pregnant should consult a doctor before using this product.

## Warning

1. Avoid using this product if you have skin injuries, inflammation, congestion, skin diseases, or any discomfort in the area to be massaged.
2. Do not use if you have muscle injuries, active bleeding, or wounds that are not fully healed in the massage area.
3. Refrain from using this product if you suffer from osteoporosis, fractures, or any bone-related issues in the affected area.
4. Do not use this product if you have heart disease, a history of malignant tumors, impaired motor functions, or cognitive and physical disabilities.
5. Pregnant women should not apply this product to the waist and abdomen areas. This product is not suitable for children under 12 years of age.
6. Avoid use if you have a high sensitivity to heat or during menstruation.

## Troubleshooting

Problem	Possible Cause	Solution
Does Not Start	Insufficient Battery Power	Charge Promptly
Does Not Charge Properly	Connection Issues or Battery Damage	Inspect the External Power Supply or USB Cable Contact the authorized service professionals for battery replacement
Fails to Operate	Trigger Block Protection or Circuit Fault	Press and Hold the Power Button for 3 Seconds to Restart. If It Still Does Not Start, Contact the authorized service professionals

**Note:** If the problem persists, please stop using the device and contact the authorized service professionals . Do not attempt to disassemble or repair the product on your own.

## Disposal Considerations

To prevent environmental pollution, please refrain from indiscriminately discarding this product. Adhere to local environmental protection regulations for disposal.

1. The battery must be removed from the product prior to disposal.
2. Ensure the product is powered off before removing the battery.
3. Dispose of batteries in a safe manner, following proper environmental protocols.

**Warning:** Non-professional personnel should not disassemble the product themselves!

4. To protect the environment, once the product or its parts are deemed non-usable, separate them from regular household waste and transport them to a certified recycling facility. This facility will handle the sorting, disassembly, recycling, and potential reuse in compliance with national regulations.

## Battery Removal Guide

1. Disconnect the external power supply and remove the product casing.
2. Remove the battery.
3. Take the battery to a recycling station.
4. Adhere to local environmental protection regulations when disposing of the battery to safeguard the environment.





## **Warranty**

Products that you buy directly from our **Porodo** website or shop come with a 24-month warranty.

When you buy **Porodo** products from any of our approved sellers, you only get a 12-month warranty. If you want to extend this warranty, go to our website at **porodo.net/warranty** and fill out the form with your information. Don't forget to upload a picture of the product too. After we've checked and accepted your request, we'll send you an email to confirm that your product's warranty has been extended.

For more info, please check:  
**porodo.net/warranty**

## **Contact Us**

If you have any questions about this Privacy Policy, please contact us at:  
**info@porodo.net**

Website: **porodo.net**

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