

# **USER MANUAL**

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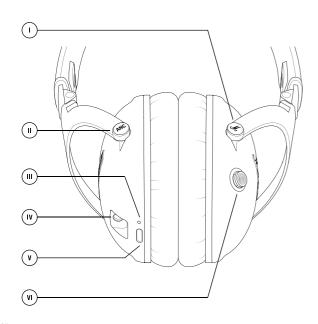
Stated play time is calculated using a random selection of music, played at medium volume.

The information contained herein is correct at the time of publication, with reservation for editorial errors. This product is software dependent and its functions and compatibility can change when updating the software.

Designed in Stockholm • Produced in China

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### **GETTING STARTED**

- 001. Push and hold the control knob until the LED indicator blinks blue.
- 002. Select MONITOR II from your audio device's Bluetooth® list.
- 003. Download the Marshall Bluetooth app and follow the in-app instructions to setup the M-button, adjust ANC, customise the EQ settings and more.

Get the Marshall Bluetooth app on Google Play or the App Store.

It is recommended to charge the battery before using your headphones for the first time.

## **DEVICE LAYOUT**

- 001. Customisable M-button
- 002. ANC mode button
- 003. LED indicator
- 004. 3.5 mm input
- 005. USB-C port for charging
- 006. Multi-directional control knob

### THE CONTROL KNOB

Use the control knob on the right ear cap to control audio, start Bluetooth® pairing mode and turn the headphones on or off.

FUNCTION	ACTION
POWER ON/OFF	Push and hold for 2 seconds
PLAY/PAUSE	Single-click
SKIP FORWARD	Push to the right
SKIP BACK	Push to the left
FAST FORWARD	Push to the right and hold
REWIND	Push to the left and hold
TURN UP THE VOLUME	Push upwards
TURN DOWN THE VOLUME	Push downwards
HANDLE CALLS	Single-click to answer or end call
	Double-click to reject an incoming call

### THE LED INDICATOR

The LED indicator is located on the left ear cap and shows the headphones status:

LED STATUS	HEADPHONES STATUS
RED-ORANGE-YELLOW-GREEN	Charging (0-100% battery level)
WHITE LIGHT BLINKING EVERY 5TH SECOND	Powered on, connected to a Bluetooth® device with audio paused
WHITE BLINKING	Searching for previously paired devices
BLUE BLINKING	Bluetooth pairing mode
0FF	Power off or playing via Bluetooth

### **CHARGING YOUR HEADPHONES**

When the battery charge is low, an alert will sound.

Plug your headphones into a USB power source via the USB-C cable to charge the battery. A full battery recharge takes approximately 2 hours, and 15 minutes of charging can get you up to 5 hours of wireless playtime.

#### THE ANC MODE BUTTON

Monitor II A.N.C. utilise Active Noise Cancelling (ANC) technology that continuously pinpoints and measures ambient noise to control how much of the outside world you hear.

There are two ANC modes.

- Active noise cancelling Block out the noise and focus on what is playing.
- Monitoring mode Let the outside world in to engage in a conversation or listen to an announcement.

Use the ANC button to quickly change between modes.

- 001. Short press toggles Active noise cancelling and Monitoring mode
- 002. Push and hold for 2 seconds to turn ANC off or on

The level of noise cancelling and monitoring can be adjusted in the **Marshall Bluetooth** app.

#### THE M-BUTTON

The M-button can be set to switch between three different equaliser presets or alternatively, your phones voice assistant or the Google Assistant.

Go to the Marshall Bluetooth app and configure the M-button from the M-Button settings menu

Note: Voice assistant may not be available in your country and requires a separate account/agreement between you and the third party service.

### THE 3.5 MM INPUT

To use the Monitor II A.N.C. with a wired device, simply use the 3.5 mm cable included. Once connected, Bluetooth will disconnect for audio streaming. You can still use ANC, as long as your headphones are turned on.

When the 3.5 mm cable is disconnected, the headphones will try to reconnect with the last connected Bluetooth device.

# **TROUBLESHOOTING**

PROBLEM	CAUSE	ACTION
CANNOT PAIR WITH A BLUETOOTH DEVICE	The headphones are not in pairing mode.	Make sure the headphones are turned off. Push the control knob for 4 seconds, until the LED indicator blinks blue. Select MONITOR II from your Bluetooth device list.
	Your headphones are connected to the 3.5 mm lead.	Disconnect the 3.5 mm cable from your headphones before Bluetooth pairing
ANC IS NOT WORKING	Your headphones are not turned on.	Push the control knob for 2 seconds to turn on your headphones.
	ANC is not on.	Push the ANC button for 2 seconds to turn ANC on.
		Short-press the ANC button to toggle the ANC modes.
	ANC level is turned down in the Marshall Bluetooth app.	Go to the Marshall Bluetooth app and set the level of the ANC in the ANC settings menu.

PROBLEM	CAUSE	ACTION
THERE ARE TWO INSTANCES OF MONITOR II IN THE BLUETOOTH DEVICE LIST	Monitor II A.N.C. uses two Bluetooth connections. One connection is for audio streaming and the other is a low energy Bluetooth connection for the app.	This is normal behaviour and no action is needed.
THE HEADPHONES ARE NOT RESPONDING	A software error has occurred.	Perform a hardware reset:
		Push and hold the M-button while pushing the control button downwards.
		If the problem persists, perform a factory reset.
		Note: This will delete all user settings and after the factory reset, the headphones need to be set up again.
		Push and hold both the M-button and the control knob for 7 seconds until the LED indicator turns purple.

